



REMINDER:
Visit www.llcu.org/welcome-WSBT
for the latest updates and FAQs.

IMPORTANT NOTICE ABOUT PHONE BANKING

By now, you have likely received information pertaining to the upcoming Accounts System Conversion weekend when we will transition all WSBT member accounts onto the LLCU accounts system. With this conversion, several services will be transitioning to the LLCU equivalent. This letter is being sent to notify you how one of the services you currently use will be impacted. Please read the following:

**As of Friday, September 25th at 2:00p.m.
WSBT Phone Banking will be discontinued.**

**As of Monday, September 28th at 8:00a.m.,
you will be able to enroll in LLCU's Lincoln Line TeleBanking.**

To enroll in LLCU Lincoln Line TeleBanking on Monday, 9/28/26, please follow these steps:

1. Prior to calling, you will need to have your Account Number on hand.
2. Dial the Lincoln Line number at **1-800-500-9401**.
3. Press 1 for "Account Information."
4. Follow the prompts regarding your account type.
5. When prompted to enter your PIN, enter the LAST FOUR DIGITS of your Social Security Number (this is your temporary PIN).
6. Follow the prompts to set your new PIN.

If you would like assistance with transitioning your WSBT Phone Banking to LLCU Lincoln Line TeleBanking, please contact us at **217-698-9728**.

IMPORTANT DATE REMINDERS:

Friday, September 25th Beginning at 2:00p.m.	The Springfield, Williamsville & Sherman LLCU branches will close early at 2:00p.m. WSBT Online Banking will no longer be available beginning at 2:00p.m.
Saturday, September 26th Sunday, September 27th	ALL LLCU Branches will be CLOSED & LLCU ONLINE BANKING UNAVAILABLE.
Monday, September 28th	ALL LLCU Branches will re-open with regular business hours. LLCU Online Banking will be restored. WSBT Members should activate and begin using their new LLCU debit card. WSBT Members should login and enroll in LLCU Online Banking.

